

(415) 986-0111
www.DigitalOneLegal.com

DIGITAL One

LEGAL SOLUTIONS

OnDemand®
The leader in Self-Service, Online eDiscovery Review!

NO CAPITAL INVESTMENT REQUIRED

OnDemand® is delivered as Software as a Service (SaaS) via the Internet with no long term software license and maintenance fees, no setup fees and no hardware to purchase or manage. You simply pay a per GB fee for the time that you want to store and review your documents.

EASE OF USE

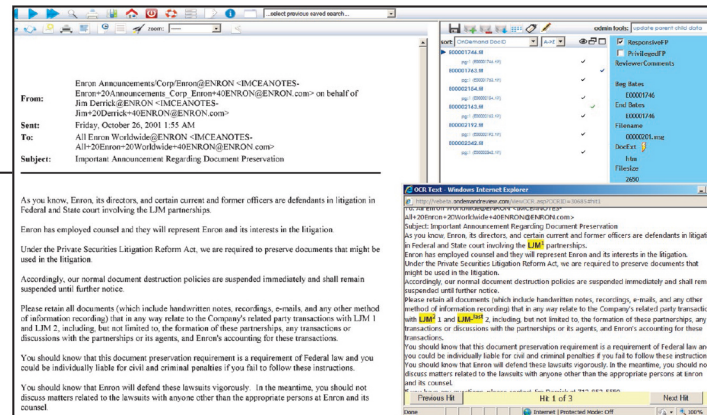
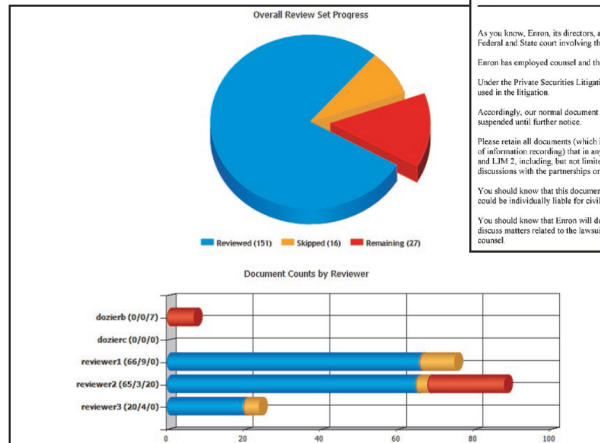
OnDemand® has an easy-to-use and intuitive point and click browser-based interface. Support is available via Live Chat weekdays, as well as via phone and email.

TIER 4 DATA CENTER

OnDemand® uses multiple layers of strict, military-grade security to provide the highest levels of protection from unauthorized access and potential threats to your data, including 24 x 7 x 365 onsite security guards, video surveillance and recording, biometric & card key security and a reinforced physical structure located in Houston, TX.

Do It Yourself! You can:

- **Create Custom Tags**
- **Add as Many Users as You Want — at no charge**
- **Create Review Sets for Multiple Reviewers**
- **Add Your Own Data Fields**
- **Set User Rights to Control Access to Functions, Fields and Documents**
- **Export Your Own Data**



- User based security profiles for control down to the field level
- Easily view native files, OCR and scanned images
- Point and click document resizing
- Group tagging capability
- Simultaneous index field and full-text searching
- Fuzzy, synonym and proximity searching
- Save function for both user and global search definitions
- Annotate and redact images
- User defined field selection and ordering
- Support of Unicode Foreign Languages
- Support for single document and batch printing (no printing setup fees)
- Online, real-time, customizable and printable document audit reports
- Export custom reports to .XLS and CSV Formats
- User Definable Custom Reports
- Download Documents to your local machine
- Support for document review workflow management best practices

Digital One Legal Solutions
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San Francisco, CA 94111

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OnDemand® Security Configuration

SELF-SERVICE EDISCOVERY

With OnDemand®, you can load your own data with SelfLoader™, add your own users and set their rights, add your own fields and create your own review sets. That's why OnDemand® is the leader in self-service, online eDiscovery review!

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Software

- ASP Application running on IIS 7.0
- MSSQL Server 2008 backend
- Custom ActiveX viewer that handles printing and display (IE 4.0 or higher)
- 3 tier data architecture
- SSL Certificate for private communications

Integrated security

- Fully Standalone user accounts
- User based rights
- Edit public and private data
- Create global fields
- Download, Print and Email
- User restrictions (filtering) to the record level
- Idle usage timeouts
- Metered action (audit trails)
- Record login / logouts
- Documents viewed, printed and downloaded
- Projects accessed
- Assign manager rights to users on a project level

Hardware

- 100 megabit Internet connection
- Raid 1 (mirrored) data storage (Raid 1 + 0 available on request)

Data

- Stored on a MS SQL 2008 server
- Incremental daily backups
- Full backup once weekly
- One month full backups at any one time

Hosting Facility

- TIA Tier IV Certified
- Leed Certified
- Perimeter Fencing
- 24 x 7 Security Guards Onsite
- Monitoring 24 x 7
- Cameras in Data Halls
- Perimeter Cameras
- Caged Area with Biometric and Coupled Card Access
- Revolving Entrance Doors and Man Traps
- Hurricane Shutters

Power Cooling

- 2N Architecture
- Multiple UPS and PDUs
- 12 Generators
- Multiple Fuel Tanks
- Closed Loop Water System
- Redundant CRAC Units

Communication

- TW telecom, AboveNet, Ponoscope, Backbone Carrier Network
- Metro Building Fiber: AboveNet, Airband, Alpheus, AT&T, Comcast, Phonoscope, TW Telecom, Verizon, Yipes
- Redundant Dark Fiber, Gig-E Wireless, WAN Backbone
- Tripled Home Internet
- Technical Staff On-Site 24 x 7, 365